

**Emergencies can strike at anytime, anywhere and without warning. Consider leaving early.**

### LOCAL KNOWLEDGE

- Chiltern is in the North-East Fire District.
- Chiltern is situated in densely forested and hilly terrain, surrounded by Chiltern-Mt Pilot National Park.
- The weather can change at any time causing bushfires, severe storms, and flooding.
- Hazards on the road are not uncommon and include wildlife, vegetation, and damage to the road. Caution is advised.
- Consider road conditions before travelling. Many roads are narrow, windy and surrounded by heavy forests.
- Power, water, and telecommunications can be impacted at any time without notice.
- The nearest 24hr police station and major hospitals are at Wodonga and Wangaratta.

### STAY AWARE & UP TO DATE



**Mobile Coverage:** Coverage in the area is poor and many areas have no reception at all. Locals recommend Telstra and Optus.



**Free Wi-Fi:** Chiltern Library, Cnr of Main and Crawford Streets, and payphone and railway station.



**Pay Phone:** 40 Conness Street.



**Emergency UHF Channels:** Emergency only channels – UHF 5 and 35, UHF 40 for road safety.



**Emergency Radio:** ABC 106.5 FM and 675 AM or visit [abc.net.au/emergency](http://abc.net.au/emergency).



**VicEmergency:** 1800 226 226 or [emergency.vic.gov.au](http://emergency.vic.gov.au). App available for Android and Apple.



**National Relay Service:** 1800 555 677 or [accesshub.gov.au](http://accesshub.gov.au)



**Bureau of Meteorology:** [bom.gov.au](http://bom.gov.au)



**Transport Victoria:** 13 37 78 or [transport.vic.gov.au](http://transport.vic.gov.au)



**Ausnet Outage Tracker:** [outagetracker.com.au](http://outagetracker.com.au)



**Downdetector:** Track Telstra outages: [downdetector.com.au/status/telstra](http://downdetector.com.au/status/telstra)

### BUSHFIRE PLACE OF LAST RESORT- NEIGHBOURHOOD SAFER PLACE

The Chiltern BPLR-NSP is the Memorial Hall, located at Conness Street (between Kilgour Street and Alliance Street). An BPLR-NSP only applies to a bushfire and is simply a clearing that provides separation distance from the hazard. It does not guarantee your safety.

Sheltering at an BPLR-NSP may offer improved protection as a safer place if caught in a fire but they cannot be considered as 'safe'. All other options should be exhausted before considering an BPLR-NSP; it is a last resort.

**Relief Centres:** A Relief Centre may be activated during an emergency to allow for displaced residents to evacuate to and seek assistance, information, and support. Your Council and local emergency broadcaster will advise if a centre is open and where the location is.



### GET SUPPORT

#### Emergency Services

Police/Fire/Ambulance – 000 or 112  
State Emergency Service – 132 500

#### Healthcare/ Relief

Nurse On Call – 1300 606 024  
Victorian Virtual Emergency Department – [vved.org.au](http://vved.org.au)  
Albury Wodonga Health – 02 6051 7111  
Australian Red Cross – 1800 733 276

#### Mental Health Services

Lifeline – 13 11 14  
Beyond Blue – 1300 224 636  
Headspace – 1300 332 022



VISIT Indigo Shire Council website for emergency planning resources or contact **1300 365 003** or [info@indigoshire.vic.gov.au](mailto:info@indigoshire.vic.gov.au) for further information.



### PREPARE TO ACT – HAVE A PLAN

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| <input type="checkbox"/> Will you stay, or leave in an emergency?        | <input type="checkbox"/> Who will you tell that you are leaving?          |
| <input type="checkbox"/> What is your threshold for leaving?             | <input type="checkbox"/> Do you need to check on anyone before you leave? |
| <input type="checkbox"/> Where will you go and what route will you take? | <input type="checkbox"/> How will you stay aware?                         |
| <input type="checkbox"/> What do you need to take with you?              | <input type="checkbox"/> Do you have multiple back-up plans?              |
| <input type="checkbox"/> What will you do with your pets/livestock?      | <input type="checkbox"/> Have you prepared for 72 hours of isolation?     |