

28 January 2011

Triple Zero Awareness

The primary number to call for emergency assistance in Australia is Triple Zero (000).

There is often some confusion about how to call emergency services. . Some people may call 911 as this is commonly heard on American television shows broadcast in Australia. This number does not connect with 000 and should not be used. Some people believe that 112 is the number to call for emergency assistance from mobile phones. This is incorrect because although calling 112 will connect to the Triple Zero (000) call centre from some mobile phones, there is no advantage to dialling this instead of Triple Zero (000).

Have you ever wondered why you are urged to call Triple Zero (000) in an emergency rather than triple O? It is because the letter O is on the 6 key in alpha-numeric keypads and some people could call 666 when they mean to call 000.

If you are hearing or speech impaired, please call 106 for emergency assistance. This connects to a text based relay service but does not work on fixed line phones.

So, please remember, in all instances where you need to call emergency services such as fire, ambulance or police, call 000.